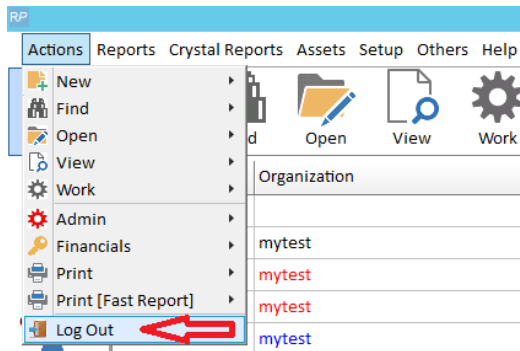

RentalPoint now offers the functionality to automatically log off inactive users after a specified time period. This feature is controlled by operational parameter 46; it will release concurrent user licenses for inactive users, making them available for others.

How it Works

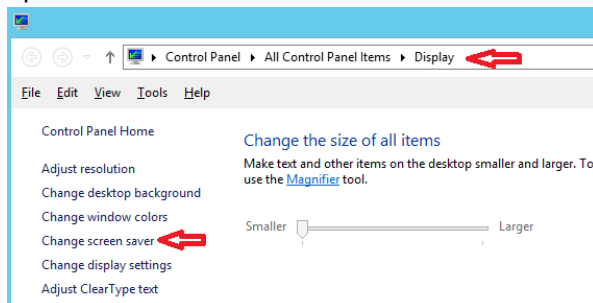
Once the time limit is reached, the RentalPoint login window will appear and count down for three minutes before closing the program, this gives the user an opportunity to log in, confirming that they want to keep the session active.

For connections using remote desktop, if the user clicks the 'x' in the remote desktop window, disconnecting the session, then RentalPoint will become inactive and the time out will start counting down. Ultimately, best practice for closing RentalPoint, is to select 'Logout' from the RentalPoint menu as this will release resources immediately.



Exceptions

- The 'Log off' timer is only initiated on menu screens. The log off timer will NOT initiate if a user has a booking or any other major processing window open, this type of session will NOT be automatically logged off.
- The software will only become inactive if the user swaps away from using the software or the screen saver/banker becomes active. For cloud/remote desktop sessions, the users must activate their screen saver option in order for this feature to work.





Auto Log Off Inactive Users

Operational Parameter 46 'Log inactive users off'

To De-activate

- A zero value for this parameter will de-active the feature

To Activate

- Specify the number of 'inactive' seconds before users are logged off
- Minimum setting is 1200 seconds (20 minutes)
- Maximum setting is 28,800 seconds (8 hours)

